

**SCRUTINY - COMMUNITIES & LOCAL SERVICES 2021/22 QUARTER 4**

Indicator	Title	Return Format	Reported	What is best	2018 / 2019	2019 / 2020	2020 / 2021	2021/22 - Q1	2021/22 - Q2	2021/22 - Q3	2021/22 - Q4	Qtr 4 compared to Qtr 3	2020/21 Qtr 4	2021/22 compared to 2020/21
CUL 037	Number of shows held at the Hippodrome	Number	Monthly	Higher	338	290	0	6	32	109	173	NA	0	↑
CUL 038	Number of individual attendances at Hippodrome theatre shows	Number	Monthly	Higher	152,584	131,183	0	1,006	7,867	49,045	83,298	NA	0	↑
CUL 070	Reservations - where an item is reserved from stock or from another library and is supplied within 7 days, shown as a %	Percentage	Annually	Higher	56%	52%	61%	Annual indicator no data to report for these quarters			60%	NA	61%	↓
CUL 071	Number of visits to the Head of Steam	Number	Monthly	Higher	42,037	42,146	4,216	1,857	11,329	20,366	24,859	NA	4,216	↑
CUL 078	Number of shows held at the Hullabaloo	Number	Monthly	Higher	210	164	0	0	3	81	107	NA	0	↑
CUL 079	Number of individual attendances at Hullabaloo shows	Number	Monthly	Higher	10,513	8,969	0	0	65	2424	3622	NA	0	↑
CUL 100	Number of items borrowed	Number	Monthly	Higher	286,557	284,114	172,519	47,169	108,646	159,867	214,027	NA	172,519	↑
CUL 101	Physical Stock borrowed from Darlington Library	Number	Monthly	Higher	No data available	No data available	101,553	28,047	69,290	105,889	136,403	NA	101,553	↑
CUL 102	Physical Stock borrowed from Cockerton Library	Number	Monthly	Higher	No data available	No data available	12,320	6,804	17,616	22,932	36,748	NA	12,320	↑
CUL 103	Number of physical visits to Darlington Library	Number	Monthly	Higher	186,769	177,110	No data available	10,511	29,129	47,680	62,657	NA	NA	NA
CUL 104	Number of physical visits to Cockerton Library	Number	Monthly	Higher	No data available			1,381	3,585	5,530	11,279	NA	NA	NA
CUL 105	Number of group engagements	Number	Monthly	Higher				8	44	131	257	NA	NA	NA
CUL 106	Number of group engagements at Darlington Library	Number	Monthly	Higher				5	38	97	158	NA	NA	NA
CUL 107	Number of group engagements at Cockerton Library	Number	Monthly	Higher				0	0	16	80	NA	NA	NA
CUL 108	Number of educational interactions	Number	Monthly	Higher				3	7	29	55	NA	NA	NA
CUL 109	Number of enquires directed to the Centre for Local Studies	Number	Monthly	Higher				214	1,164	2,243	3,445	NA	NA	NA
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per	Number	Quarterly	Higher	115	136	174	322	362	376	416	NA	174	↑
ENV 006c	Total number of large fly-tips reported (update)	Number	Quarterly	Lower	No data available			402	591	695	825	NA	NA	NA
ENV 006d	Total number of small fly-tips reported (update)	Number	Quarterly	Lower				461	995	1,488	2,138	NA	NA	NA
ENV 006e	Total number of fly-tips reported (update)	Number	Quarterly	Lower				863	1,586	2,183	2,963	NA	NA	NA
ENV 009	% household waste that is collected that is either reused, recycled or composted	Percentage	Quarterly	Higher	39.2%	40.8%	35.1%	40.2%	37.2%	34.4%	32.4%	↓	35.1%	↓
ENV 021	% of small fly tips removed within target time	Percentage	Monthly	Higher	86.7%	85.3%	99.5%	99.5%	96.7%	95.9%	93.6%	↓	99.5%	↓
ENV 022	% of large fly tips removed within target time	Percentage	Monthly	Higher	86.7%	85.7%	100.0%	100.0%	87.5%	96.5%	93.6%	↓	100%	↓
ENV 023	Number of prosecutions for fly-tipping	Number	Quarterly	Higher	0	0	0	0	0	0	0	NA	0	↔
ENV 024	Land Audit Management System - Litter Score	Percentage	Monthly	Higher	72%	79%	No data available	No data available	68%	No data available	94%	NA	No data available	NA
REG 803	Trading Standards : % of high risk inspections carried out	Percentage	Quarterly	Higher	100%	100%	100%	13%	13%	57%	100%	NA	100%	↔
TCP 101	Bus punctuality - % of non-frequent bus services running on time	Percentage	Annually	Higher	85.7%	No data available	93.0%				Dft data release Autumn	NA	93.0%	NA

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TCP 200	% of principal roads where maintenance should be considered (A class)	Percentage	Annually	Lower	2.2%	3.0%	1.9%	Annual indicators no data to report for these quarters				1.3%	NA	1.9%	↑
TCP 202	% of non principal roads where maintenance should be considered (B and C class)	Percentage	Annually	Lower	6.9%	6.0%	6.0%					5.4%	NA	6.0%	↑
TCP 203	% of unclassified roads where maintenance should be considered	Percentage	Annually	Lower	15.5%	7.9%	13.1%					15.9%	NA	13.1%	↓
TCP 600	Number of people killed or seriously injured in road traffic accidents	Number	Annually	Lower	47	44	27					41	NA	27	↓
TCP 601	Number of people slightly injured in road traffic accidents	Number	Annually	Lower	179	151	97					113	NA	97	↓
TCP 602	Number of children killed or seriously injured in road traffic accidents	Number	Annually	Lower	5	5	2					5	NA	2	↓
TCP 603	Number of children slightly injured in road traffic accidents	Number	Annually	Lower	28	15	14					8	NA	14	↑
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Percentage	Annually	Higher	62%	58%	58%					55%	NA	58%	↓
												Better than =		↑	
												Not as good as =		↓	
												The same as =		↔	